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CASE STUDY

CLIENT

Shuttleworth College

WEBSITE

www.shuttleworth.lancs.sch.uk

INDUSTRY

Education

SOLUTION

Dedicated, Moodle

PROFILE

Shuttleworth College is a comprehensive school based in Burnley, Lancashire, for 11-16 year old girls and boys. Founded in 2006, they have over 1000 students, and support both able pupils and those with additional needs.



CHALLENGE

The free moodle that had been supplied to Shuttleworth College from the LEA was stifling innovation within the school. In order to continue delivering the best possible education to its students, Shuttleworth College had to find a hosting provider who offered a limitless solution.



SOLUTION

Using a moodle hosted on dedicated servers with UKFast allows Shuttleworth College to implement Google Apps and ad-ons that gives its students an enterprise-level experience of learning online, whether at home or at school.

UKFAST SOLUTION IS TOP OF THE CLASS

DEALING WITH OVER 1000 TEENAGE STUDENTS EVERY DAY CAN BE A CHALLENGE.

But delivering an IT platform which enables them to continue learning at home with the same functionality available to them in school is even tougher.

Shuttleworth College had been provided with a Moodle – a free, virtual learning environment – from their Local Education Authority, but were restricted innovatively due to financial limits.

The dream was to implement the use of Google Apps to their Moodle, to

revolutionise the way students learn and teachers deliver.

“Whether it’s at 2 o’clock in the morning or 3 o’clock in the afternoon, UKFast will get it sorted”

The school turned to UKFast to create a tailor-made programme which could help students flourish.

Khawer Ishtiaq, ICT Curriculum Leader at the college, first experienced UKFast’s hosting

service while working at a school in Sale and saw the positive effect a Moodle can have on a student’s learning.

When he moved to Shuttleworth College in 2008, he became frustrated with the free Moodle that had been supplied by the LEA, so instantly knew how to change the situation for the better.

“I started telling the senior leadership team all the advantages of having a moodle hosted by UKFast, and the flexibility that would give us in being able to implement Google Apps and ad-ons, which we couldn’t do before,” said Khawer.



"From then on, we've bought into it, and now we've got a five-year plan to implement Google Apps, which no other school has done before, and which will deliver a flawless integration between the work the students do at home and the work they do at school.

"When you're with a Local Authority they don't like that kind of innovation because of the extra cost for them. But when you move to a company like UKFast, and you tell them what you want and they say no problem, you get excited about where it's going to go."

As well as delivering an IT solution which could inspire learning, Shuttleworth College had to ensure they maintained their existing levels of security when it came to handling student data such as dates of birth and addresses. They opted to use a dedicated server with UKFast – which could keep information secure – and were reassured that any issues with their solution would be rectified quickly.

Khawer said: "Whether it's at 2 o'clock in the morning or 3 o'clock in the afternoon, UKFast will get it sorted. The customer service is brilliant, the personal relationship is brilliant and you know it's reliable.

"You need to know you can have someone at the end of the phone, and that when you call with a problem they will be able to deal with it in a

professional manner and will be able to put you at ease.

"That's been the basis of why we want to always work with UKFast - that personal relationship which has been cultivated over the 10 years of experience I have with them has helped make that decision."

Shuttleworth College were surprised when it took just two weeks to implement the UKFast solution, which enabled the college to refine the content of their Moodle before term time began.

"It was the quickest turn around I'd ever seen; being able to go onto the website and set it up before term shocked us, because we didn't expect it to be set up so fast.

"It reassured the senior leadership team that we were working with a company who really valued us. UKFast are awesome."

“

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**LET US SHARE
YOUR STORY**

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